

Calling the Crisis Line

What to expect when you call

If you are a Georgia resident in need of assistance, call the 24-hour toll-free crisis line at 1.800.33.Haven (42836). If you are outside of Georgia, please call the national domestic violence crisis line at 800.621.HOPE (4673).

PADV's Metro Atlanta Crisis Lines

404.873.1766 V/TTY (Fulton Crisis Line)

770.963.9799 V/TTY (Gwinnett Crisis Line)

PADV accepts collect calls to our crisis lines.

If you are a domestic violence victim *in need of a safe and confidential location* with no other safe place to stay, please contact us.

If you are a domestic violence victim and you need someone to talk to, please contact us.

No woman is to be denied admission on the basis of race, religion, national origin, inability to speak English, immigration status, political affiliation, disability, pregnancy, or sexual orientation, nor shall she be deprived of any rights solely by reason of her involvement with any other agency.

PADV staff and volunteers are considered mandatory child-abuse reporters under the law, and any violence or abuse of a person under the age of 18 is considered child abuse. That means if a juvenile calls and identifies herself and reveals information that leads us to suspect or to know that violence/abuse has occurred, we must report it. However, if a juvenile calls and does not reveal her identity and discusses these issues, we cannot report it because we don't know who the person is.